TERMS, CONDITIONS & SERVICES INFORMATION

Pricing and delivery service information





Should Airvector® miss a Same-Day, a 2-DAY or a 5-DAY SHIP due to our error, we will completely reimburse your order.

To avoid delays, please include all required information on purchase orders.

Special requirements? Let us know

Special labeling, bar coding, tagging orders, special designs, faster delivery...

Minimum invoice (before shipping cost)	FOB
\$40	Our plant

Important Information

- Shipping plans are available only for standard products. Please check with Order Desk for availability of a product for quick ship.
- Shipping plan premium will be automatically applied based on requested shipping date.
- Orders received after 2 p.m. (Eastern time) will be considered as following working day. For same-day orders, cut-off time is 11 a.m.
- Airvector® will determine how to ship if not specified by client.

- Contact factory for estimated shipping cost.
- Confirm orders in writing. Buyer assumes full responsability for any errors on verbal orders.
- Extra crating, if needed, will be additional. Customer's approval required.
- Returned goods must be pre-approved. Standard restocking charge of 25% (exclusive of return freight costs) on resalable goods only. Judgment whether goods are resalable or not are at the discretion of Alfa Mega Inc. or Airvector Inc.
- We will accept Freight Damage claims in the thirty (30) days following shipping. Any claims submitted after this date will be disregarded. To submit a claim, please attach the shipper's signed copy of the Bill of Lading pertaining to the invoice.
- Default finish is White for most products. Other colors available upon request, please contact factory and see finish chart.
- Products that show manufacturing defects will be replaced or refurbished free of charge.